

FS2001F/FS2001F-ISO Notification

Dear Valued Customer,

Our records indicate that you may have purchased an FS2001F or FS2001 F-ISO between 1999 and 2015 from either Destron Fearing Corporation or Biomark, Inc. (see product image below). Please take a moment to read the enclosed technical bulletin regarding the safe operation of this reader. If you no longer have an FS2001 series reader but know of someone who does, please forward this notification to them.



Because of the age of this product, the lack of parts for repair, and the degenerative effects of older, poorly maintained batteries, Biomark is recommending that this product be taken out of use immediately. As a free service, Biomark has made arrangements to have the readers recycled and disposed of in an environmentally safe manner. When you send your out of use PIT tag products back to Biomark they will be disposed of and recycled so that electronics, batteries, and plastics do not end up in our landfills.

Please carefully review the enclosed bulletin and if you have any questions or concerns, please contact our customer service team.

Phone: +1 208 275 0011

Email: customerservice@biomark.com

Thank you,

Scott Gary
Vice President of Sales

FS2001 Trade-In Notification

Biomark is offering a trade-in credit towards reader replacement purchases on all FS2001 readers sent in to Biomark prior to December 31st, 2018. Biomark will apply a \$250.00 credit towards an HPR Plus, or a \$100.00 credit towards an HPR LITE for each reader received.

When sending in your FS2001 reader(s) to Biomark for trade-in credit, disassembly & recycling, please follow the directions below.

- 1) If the reader is connected to a power supply, disconnect and unplug the power supply.
- 2) With the reader face down on a flat surface, use a Phillips head screw driver to remove the 4 screws on each end of the reader that secure the end caps in place. If there is any pressure in the sealed unit this will allow the pressure to dissipate safely. **There is no need to remove the end caps.**
- 3) If you have not been issued an RMA #, request one from Biomark for the return shipment. Please note: Only the reader needs to be sent in to receive your \$250 credit towards the HPR Plus. **Do not include cables, antennas, power supplies or any other accessories.**
- 4) **Please write your RMA # clearly on the outside of the box.**
- 5) Once the FS2001 reader(s) has been received, you will be notified and can use your \$250.00 credit towards an HPR Plus or \$100.00 credit towards an HPR LITE purchase any time before Dec 31, 2018.

If you have any questions or concerns, please contact Customer Service.

+1 208 275 0011

customerservice@biomark.com

Thank you,

